

New Individual Applicant Quick Tips

How to access the insurance commissioner's new online new applicant licensing service

(New individual applicant is any individual who has never previously been licensed in Washington)

To submit a new licensee application

1. Select the New Applicant "Individual" link located below the login box. This takes you to the New Individual Licensee Application page.
2. Complete the "Individual Information" section.
3. You may add a "Doing Business As" (DBA) name in the DBA section if it is registered with the Washington State Department of Licensing.
4. With signed written permission, a submitter may submit online application on your behalf. However in that case, the "Authorized Submitter" section must be completed.
5. Select the "Next" link at the top or bottom of the page. This takes you to the Address Details page, complete the Residence, Mailing, and Business Address sections.
 - a. If you have indicated that you are applying for a resident license, the state and country in the business address cannot be modified and the city must be a valid city within Washington.
 - b. The mailing address must include an email address and phone number. This email address will be used to send all electronic communication regarding this application.
 - c. You can use the "Same as" feature to copy one address to another if they are the same address.
6. Select the "Next" link at the top or bottom of the page. This takes you to the "License Information" page. Select the license type for which you wish to apply. Select the lines of authority for the license, if applicable. Indicate if you will be representing a business entity when transacting insurance in state of Washington for each license type. Complete the Employment History section.
7. Select the "Next" link at the top or bottom of the page. This takes you to the "Background Questions" page. Answer all background questions. If you answer "yes" to either question 1 or 3, you will need to answer additional questions.
8. Select the "Next" link at the top or bottom of the page. This takes you to the "Attestation" page. Please read this page carefully and either "Accept" or "Decline" the attestation. If you accept the attestation, the system will take you to the "Fee Details" page. If you decline the attestation, the system will not submit the online application.
9. You must pay using a Visa or MasterCard. Use the "click here" link at the bottom of the page to take you to the "Payment Details" page. Complete all fields and click on the "Submit" button at the bottom of the page. This will take you to the "Credit Card Confirmation" page.

10. Review the information and if correct, select the “Process” button at the bottom of the page. A message will appear asking you NOT to refresh, go back, or cancel this page while the credit card is processing.
11. When processing is complete, the system will take you to the confirmation page giving you your online transaction number, a link to print the receipt for the online payment and the list of outstanding items. A payment confirmation will be sent the payee’s email address.
12. You may electronically upload supplemental documents. If unable to upload, you can mail the documents to the OIC via the postal service.
 - a. To upload a document, select the “browse” button. Locate and select the document. Click on “open” in your browser. This places the document in the document field. A textbox exists to add additional comments, if needed, about the attached document. Select the “Add to List” link to place the document in the “Attachment List” section.
 - b. After you have added all the documents, select the “Upload” button at the bottom of the page. This completes the document(s) upload.
13. Click on the “Home” button to return to the online services page or click on the “Close” button if you are done with your application submission process. A message will be sent to the applicant via e-mail indicating the application status and telling how the online pending application can be tracked.
14. Fingerprint cards must be mailed.
15. The pended application will be reviewed by the OIC when all required documents are received. If further information is needed, the OIC will notify you via e-mail. When application is complete and acceptable, you will be registered for our online services and we will send you an approval e-mail that includes your licensee online services log-in user id and temporary password.

To View Pending Online New Applicant Request

1. If your online application is pending, choose the New Applicant “View Pending Online Application” link to display and check the status of your pending application(s).
2. Select the “Application Summary” link on the left in the “Entity Details” section to open a view of the renewal submission.
3. Select the “View” link to the left of a transaction to view the detail screen of the pended request. A check list will appear to show all required documents with the respective status. Click on the “View” link to view any previously submitted document. Click on the “Attach” link to attach any additional outstanding documents.
4. To upload a document, select the “browse” button. Locate and select the document. Click on “open” in your browser. This will place the document in the document field. A textbox exists to add additional comments, if needed, about the attached document. Select the “Add to List” link to place the document in the “Attachment List” section. After you add all your documents, select the “Upload” button at the bottom of the page.
5. The OIC will review your pended renewal application. If all required documents are attached and acceptable, the OIC will send you an approval e-mail. If further information is needed, the OIC will notify you via e-mail.

